

SESSIONS

8:30am-12pm

- February 11
- March 11
- April 8

Hospice of the Valley Dementia Care
and Education Campus

3811 N 44th Street | Phoenix, AZ 85018

WHY ATTEND:

Get your team survey-ready with this interactive three-part bootcamp designed to build confidence, improve communication, and strengthen compliance — without information overload.

Each session focuses on practical tools your team can use immediately to prepare, respond, and succeed during survey.



PRESENTER:

Kay Huff, RN, BSN,
Director of Quality and
Regulatory Services,
Arizona Health Care
Association

SESSION 1: WED | FEB 11, 2026

Survey Readiness: Building the Foundation

Lay the groundwork for a smooth survey by aligning your team, processes, and environment.

You'll learn how to:

- Prepare staff using effective education strategies
- Navigate the entrance conference with confidence
- Align policies and procedures with survey expectations
- Define department roles during survey
- Identify risks through effective facility walkthroughs

\$495 member

\$595 non-member

*Enjoy all three sessions for one inclusive series price.

SESSION 2: WED | MAR 11, 2026

Spot It Before They Do: Mastering Non-Compliance

Learn how to identify, communicate, and address non-compliance before surveyors do.

You'll learn how to:

- Recognize non-compliance in real time
- Strengthen team communication and daily briefings
- Evaluate scope, severity, and potential IJ concerns
- Expand samples appropriately
- Document required for past non-compliance

SESSION 3: WED | APR 8, 2026

Survey Success Playbook: Panel & Practical Tools

Hear directly from ADHS representatives and bring it all together.

You'll gain insight into:

- Common survey pitfalls and expectations
- Supporting your team during and after survey
- Making survey findings actionable
- Preparing effective POCs
- Navigating IDR and IIDR processes

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SURVEY BOOTCAMP WITH KAY 3-PART SERIES



Arizona Health Care Association
3003 N. Central Ave., Suite 860
Phoenix, AZ 85012



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SCAN THE QR CODE AND
REGISTER TODAY

Please contact Krysten Dobson at kdobson@azhca.org with any questions.

Arizona Health Care Association
3003 N. Central Ave., Suite 860 | Phoenix, AZ 85012
PH: 602-265-5331 | FAX: 602-265-4401

3-PART SERIES

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