

Quality and Beyond



2024 AHCA Convention & Expo

July 15-17, 2024 ✦ Sheraton Phoenix Downtown



Quality and Beyond



2024 AHCA Convention & Expo

July 15-17, 2024 | Sheraton Phoenix Downtown

Welcome

HIGHLIGHTS

EXCEPTIONAL EDUCATION

Earn up to 18.75 CEUs approved by:

- NAB - National Association of Long Term Care Administrator Boards
- NCIA - Arizona Board of Nursing Care Institution Administrators and Assisted Living Facility Managers
- APNCC - Activity Professionals National Credentialing Center

PRE-CONVENTION INTENSIVES

Earn 2.0 CEUs by attending a pre-convention intensive on Monday, from 7:30 - 9:30 am.

SEPARATE TICKET EVENTS

- Celebrating Excellence: Awards Breakfast Gala, Tuesday, 7:30 - 9:00 am

OPENING GENERAL SESSION

We will kick off the convention on Monday at 10:00 am with David B. Rutherford!

EXPO

Visit over 120 business partners who provide cutting edge products and services in long term care.

SILENT AUCTION

Support the Arizona Health Care Foundation by purchasing items from the exciting silent auction! Place your bids on the online silent auction site.

REGISTRATION



REGISTRATION

- Full convention rate includes admission to the education sessions and expo from July 15-17.
- One-day rate includes admission to the education sessions and expo on Tuesday, July 16 only.
- Attend pre-convention intensives on Monday, July 15, for an added fee.
- Attend Awards Breakfast on Tuesday, July 16, for an added fee.

ATTENDEE POLICY

Businesses or vendors who are not exhibitors, presenters, AHCA Board members, AHCA staff consultants, sponsors and/or licensed Nursing Home Administrators, Assisted Living Managers, or other staff of skilled nursing facilities or assisted living communities, may not attend the AHCA Convention & Expo.

PHOTOGRAPH POLICY

By registering for this event, you give permission to AHCA, or parties acting on behalf of AHCA, to take your photo, video, or other media and acknowledge that these photos, videos, or other media may be used by AHCA for any purpose related to its mission including educational and promotional uses.

CANCELLATION/REFUND POLICY

If it is necessary to cancel your convention registration, you must send an email request to Frank Caruso at fcarus@azhca.org. Phone cancellations will not be accepted. Cancellations on or before July 18 will entitle you to a full refund minus a \$100.00 administrative fee. No refunds will be given for cancellations received after this date.

NO-SHOW POLICY

Refunds will not be issued to participants who do not attend the convention, do not send a substitute, or do not cancel their registration by July 4 as stated above. Survey Policy: if you are notified of a DHS survey in your facility the week of or during the convention, you will receive a full refund. Please notify AHCA as soon as possible if this occurs.

SPEAKERS

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MONDAY | GENERAL SESSION

David B. Rutherford

David is living his dream as an internationally known motivational speaker, best selling author for kids and adults, world champion performance coach, and as an award winning Podcast host. His passion for motivating people is affording him the opportunity work with the top companies in the world, averaging over 50 events a year. His specialty is helping individuals, teams, and organizations to develop a specific and focused approach to managing people and the mission. David is committed to helping people embrace their fears, forge their Self-Confidence, how to live the Team Life and to live with purpose. David's high energy, entertaining style, and endless motivation inspires all of those who come in contact with him to dig deep, persevere, and commit to the development of winning cultures.



MONDAY | GENERAL SESSION

Carrie Severson, Author & Speaker

Carrie Severson is a burnout, author, speaker, business owner, wife, and bonus mom who lives in Peoria. She lives her life somewhere between winging it and manifesting it. After leading burnout recovery workshops around the country to health care networks and Fortune 500 companies, she put her expertise into a guided journal called The Enoughness Method. Her first memoir, Unapologetically Enough: Reshaping Success & Self-Love, was a big hit among women because it explored what saying YES to yourself looked like during and after burnout.



TUESDAY | GENERAL SESSION

Kenny Aronoff

Kenny Aronoff is one of the world's most influential and in demand drummers and percussionists. Rolling Stone Magazine named him as one of the "100 Greatest Drummers of All Time" and the readers of Modern Drummer Magazine named him the #1 Pop/Rock Drummer and #1 Studio Drummer. The list of artists he's worked with on the road and/or in the studio is a who's who of the music industry's top talent. Names like: Elton John, Bob Dylan, Celine Dion, John Fogerty, John Mellencamp, Avril Levine, Lady Gaga, Smashing Pumpkins and MANY more. Kenny's winning approach to drumming, teamwork, leadership, and life has given him the ability to sustain a successful career for over four decades. Known as the Hardest Hitting Man in Show Business, Kenny has created some of the most iconic drum parts in rock history, including perhaps his most famous moment on John Mellencamp's "Jack and Diane."



WEDNESDAY | GENERAL SESSION

Beth Ziesenis: Author, Speaker, Nerd., Your Nerdy Best Friend

Since her first Motorola RAZR flip phone, Beth has made a verb out of the word "nerd." She's here to help you filter through thousands of apps, gadgets, widgets and doodads to find the perfect free and bargain technology tools for work and home. Although the only real trophy she ever won was for making perfect french fries at McDonald's in high school, Beth Z has been featured on Best Speaker lists by several organizations that write best speaker lists. She has written a whole shelf of books on apps and has spoken to more than 100 thousand audience members just like you.

WEDNESDAY | GENERAL SESSION

Shelly Maffia, RN, MSN, MBA, LNHA, Director of Regulatory Services, Proactive Medical Review

Shelly Maffia is a highly accomplished and experienced professional in the long term care setting. As a Registered Nurse and licensed Nursing Home Administrator, she brings a wealth of expertise to her work. With her impressive qualifications and dedication to advancing long term care practices, she is a true leader and valued contributor to the long term care community. Her commitment to improving care standards and ensuring regulatory compliance makes her an indispensable asset in the field.

WEDNESDAY | GENERAL SESSION

Sean Fahey, Attorney, Hall, Render, Killian, Health & Lyman, P.C.

Sean Fahey helps skilled nursing facilities, assisted living facilities, home health providers, and hospice providers navigate regulatory and compliance matters. He represents clients in all areas of health care compliance, licensure, governance, transactions, Medicare enrollment, administrative appeals, agreements, accounts receivable, and reimbursement recovery. He frequently speaks before national and state healthcare providers and associations on assisted living and skilled nursing facility issues.

WEDNESDAY | GENERAL SESSION

Tyler Enslin, Speaker, Tyler Enslin International

Tyler is passionate about helping his audiences engage their brains and memory in a fun and energetic fashion with no notes or power point. This enabled him to work with Fortune 500 companies, large organizations, and wide variety of associations. Tyler has also served as a talent management consultant for Johns Hopkins University since 2015. He works with a wide variety of healthcare related associations, including the American Health Care Association.

Quality and Beyond



TUESDAY | GENERAL SESSION

Ashley Campbell

Ashley Campbell, the youngest child of Kim Campbell and country music legend Glen Campbell, is an accomplished singer, songwriter and musician. Ashley put her own career and life on hold when her father was diagnosed with Alzheimer's. Her debut single, "Remembering," a deeply personal reflection about her father's Alzheimer's diagnosis, was featured in the documentary, Glen Campbell: I'll Be Me. The soundtrack for I'll be Me, was honored with two Grammy awards. Celebrating the healing power of music, Ashley shares her family's journey with Alzheimer's, often integrating music and performance into her honest, raw and moving keynotes. Since her father's death in 2017, Ashley has dedicated her life to her musical career and to sharing the impact of her family's journey with Alzheimer's.

MONDAY, JULY 15, 2024

7:30 – 9:30 am

PRE-CONVENTION INTENSIVES (Ticketed Event) (2 CEUs)

Caring for a New Generation in LTC: Contemporary Populations and ConsiderationsDeer Valley..... Sponsor: Banner University Family Care

- Barbara Speedling, Quality of Life Specialist, Barbara Speedling Education Connection

This pre-convention intensive will explore the responsibilities and expectations for improvements in quality of life, behavioral health and the person-centered interventions developed for residents with dementia, mental illness, substance abuse, and other complicated psychosocial needs. Discussions will include the development of care relationships with community and contract providers, families, and caregivers to ensure a broad range of services are available to meet the medical and psychosocial needs of a rapidly changing resident population.

Behind the Numbers: Demystifying the Facility Assessment and Staffing RatiosParadise Valley..... Sponsor: Castle Biosciences

- Kay Huff, Director of Quality and Regulatory Services, AHCA

This pre-convention intensive is designed to help long term care providers with the knowledge and strategies necessary to navigate the complexities of the new updates to the facility assessment and staffing mandates. In this session, we'll delve into the regulatory requirements, compliance measures, and best practices for ensuring sufficient staffing levels and high-quality care in long term care facilities.

10:00 – 11:00 am

GENERAL SESSION (1 CEU)

Exploring the Human ConditionValley of the Sun..... Sponsor: Haven Health

- David B. Rutherford, Motivational Speaker, Team Froglogic

Join us as we celebrate the beauty of human diversity, the power of perseverance, and the boundless potential that lies within each of us. "Exploring the Human Condition" is not just a keynote – it's a transformative experience that will leave you inspired, enlightened, and ready to embark on your own journey of self-discovery and fulfillment.

11:00 am – 12:30 pm

BREAKOUT SESSION #1 (1.5 CEUs)

What the "F" (Tag).....Paradise Valley Sponsor: Sonora Quest Laboratories

- Kay Huff, Director of Quality and Regulatory Services, AHCA

This session will provide an overview of the federal regulations and help gain a better understanding of the purpose and scope of specific requirements. Join us as we decipher and explore the common F-tags and their meanings and implications for providers.

Promoting Resident Health: A Blueprint for Diabetic Management in Assisted Living Camelback A Sponsor: UnitedHealthcare Community Plan

- Burton Korer, PhD, DNP, MSN, RN-BC, CPHQ, CADDCT, CEO, Korman Healthcare

This presentation will discuss strategies and standards of care for effectively managing diabetes in assisted living facilities. Participants will learn about glucose monitoring and medication management in high-risk populations including memory care and residents with limited life expectancy.

Beyond Covid-19: Navigating Infection ControlDeer Valley Sponsor: McKesson Medical-Surgical

- Patricia Howell RN, BSN, WCC, CFCS, Clinical Support Manager, Clinical Resource Team, McKesson Medical-Surgical

Join us for this education session tailored to clinical providers as we move forward from the challenges posed by COVID-19. This session goes beyond the pandemic to focus on effective infection control strategies crucial for maintaining resident safety and well-being.



The Looming Labor Crisis – The Burnover Edition Camelback B Sponsor: KARE

- Sarah Rohland, Regional Account Manager, KARE

Throughout this presentation we'll examine the misconceptions we make as community leaders and identify where we "get it right" and "get it wrong" to attract and maintain top talent. Backfilling turnover positions takes away critical time, money, and resources that are essential to maintain a positive work culture for caregivers and happy, healthy residents. Consistently overworking your full-time staff can lead to fatigue and burnout.

SNF Synergy: Using Activities and Social Services to Enhance Marketing..... North Mountain Sponsor: Covenant Health Network

- Molly Greenwald, President, LTC with Molly

Discover the untapped potential of your activities and social service departments as invaluable assets to boost your facility's marketing efforts. Learn how your activities and social service departments can create resident ambassadors for your brand. Walk away with fresh activities ideas and solid social services solutions and a team approach to marketing.

12:30 – 2:00 pm

LUNCH IN THE EXPO

..... Phoenix Ball Rm Sponsor: Plaza Healthcare

2:00 – 3:00 pm

BREAKOUT SESSION #2 (1 CEU)

Day to Day Revenue Cycle and its Impact on Advocacy Camelback A..... Sponsor: PACS

- Gabe Guttman, Red Tape Advisors

There are many key items often overlooked by facility leadership within the SNF/ALF revenue cycle. Deepening our understanding of the "minute" day to day AR functions and their importance will help facilities better capture revenue that will otherwise go uncollected.

Strategies for Successful Assisted Living Management..... Paradise Valley..... Sponsor: PharmcareUSA

- Jai Larman, Executive Director, Freedom Plaza
- Yovan Luyt, Regional Vice President, MBK Senior Living
- Scott Wade, Executive Director Avista Senior Living
- Brandy Walp, Regional Director of Operations, View Point Senior Living

In this educational session, participants will dive into the landscape of operating assisted living facilities with finesse and efficacy. Through a comprehensive exploration of best practices, innovative approaches, and practical strategies, attendees will gain invaluable insights into optimizing resident care, enhancing operational efficiency, and fostering a supportive environment for both residents and staff.

Building Relationships with Case Managers Deer Valley..... Sponsor: Medline Industries

- Cindy Leach, Vice President, Long Term Care, Mercy Care

This session will empower individuals with the skills and strategies necessary to foster strong, collaborative partnerships with their case managers. Participants will learn effective communication techniques, conflict resolution methods, and the importance of mutual trust and respect to develop support provided by case management services.



MONDAY, JULY 15, 2024



Catastrophic Claims and Safety ConcernsNorth Mountain..... Sponsor: Maricopa Ambulance

- *Jim Mullen, CPCU, ARM, USI*
- *Michael C Dwiggin, ARM, Risk Control Consultant, USI*

When a loss occurs at a facility, it is imperative to navigate the insurance-side of the equation in a quick and efficient manner. This informative session will give providers the opportunity to learn about the basics of insurance as it relates to losses and catastrophic claims. Attendees will hear from industry experts on how to leverage commercial insurance and other key relationship to help protect long term care providers from risk.

Creating a Livable Environment: Achieving Resident and Staff SatisfactionCamelback B Sponsor: Haven Health

- *Barbara Speedling, Quality of Life Specialist, Barbara Speedling Education Connection*

Changing demographics, coupled with the challenges of caring for a new generation of resident, make it vital for long term care providers to successfully address the varied needs of many. The bar has been raised on what makes a community attractive to potential residents and staff. Achieving true culture change: not simply a project, but a positive and lasting change in the thinking and behavior of those who live and work in the environment is a central theme of this conversation.

3:00 – 4:00 pm

GENERAL SESSION (1 CEU)

.....Valley of the Sun Sponsor: UnitedHealthcare

Community Plan

Bounce Back After Hitting the Wall

- *Carrie Severson, Author & Speaker*

Burnout Recovery Expert Carrie Severson, author of *The Enoughness Method* and *Unapologetically Enough*, shares easy-to-implement burnout recovery techniques in *How to Bounce Back After Hitting the Wall*. This interactive workshop is specifically designed to address burnout recovery and burnout prevention, which many healthcare workers struggle with today. In this real, raw, authentic talk, attendees will walk away with tips to retrain their nervous system and tangible self-care tips that will support a more balanced way of life.

4:15 – 6:15 pm

AHCA LONG TERM CARE CHEF'S CHALLENGE (2 CEUs)

.....Encanto..... Sponsor: Shamrock Foods

Join us at the first AHCA Long Term Care Chef's Challenge for an innovative event dedicated to exploring the intersection of culinary artistry in our long term care communities. Esteemed chefs will engage in a cook off, showcasing their skills to address the unique nutritional needs and sensory experiences of individuals in long term care settings. This educational experience promises to inspire attendees with cutting-edge approaches and recipes to enhance the dining journey in their communities. One team will walk away as the AHCA Long Term Care Chef Champions.

TUESDAY, JULY 16, 2024

7:30 – 9:00 am

CELEBRATING EXCELLENCE: AWARDS BREAKFAST GALA (Ticketed Event) (1.5 CEUs)

.....Phoenix Ball Room.. Sponsor: The Checkett Law firm & Creative Care, Inc.

Join us for a morning committed to celebrating the dedication and excellence of long term care professionals. Our awards breakfast honors their outstanding contributions, showcasing their commitment to compassionate care and innovation within long term care. Let's come together to celebrate their achievements!

- **Ticketed Event: \$35 individual ticket / \$200 table of 6 / \$250 table of 8**

9:00 – 10:00 am

GENERAL SESSION (1 CEU)

Valley of the Sun Sponsor: Bandera Healthcare

A Family's Journey with Alzheimer's Glen Campbell's I'll Be Me - A Conversation with Ashley Campbell

- Ashley Campbell

During this heartfelt session hear the personal experiences of the Campbell family in facing Alzheimer's disease. Led by Ashley Campbell, daughter of legendary musician Glen Campbell, she offers a candid discussion about the challenges, triumphs, and poignant moments encountered while caring for a loved one with Alzheimer's.

10:00 – 11:00 am

EXPO BREAK

Phoenix Ball Rm..... Sponsor: Omnicare/a CVS Health Co.

11:00 am – 12:30 pm

BREAKOUT SESSION #3 (1.5 CEUs)

Strengthening Your QAPI Program to Achieve CMS National Priorities.....Paradise Valley..... Sponsor: Target1Medical

- Barb Averyt, MHA, Senior Executive Director, Health Services Advisory Group, Inc.
- Keith Chartier, DrPH, MPH, Executive Director, Health Services Advisory Group, Inc.

Attendees will gain access to HSAG's tools, resources, and educational opportunities offered at no cost to support efforts to strengthen the implementation of Quality Assurance & Performance Improvement (QAPI) with the goal of improving care coordination, preventing avoidable readmissions, reducing opioid utilization and misuse, and preventing facility acquired infections.

Behavior Management and De-escalationCamelback B Sponsor: Behavioral Health Solutions

- Brandon Chuman, PsyD, Chief of Neuropsychology, Behavioral Health Solutions

In this session attendees will identify what a "behavior" is by covering biological and environmental causes of behaviors in skilled nursing facility and assisted living center settings. Then participants will explore strategies for reducing behavioral outbursts before they become worse by reviewing de-escalation techniques.

Checking the Pulse of your Facility AssessmentDeer Valley..... Sponsor: Immanuel Campus of Care

- Veronica Ceaser MBA, MSN, LNHA, RN-BC, RAC-CT, Principal Consultant, GEM Healthcare Consulting

Explore the core components of the Facility Assessment and learn how to ensure its accuracy in this essential session. With updated requirements looming in the proposed final rule, it's crucial to grasp the significance of this document in shaping your facility's future.

Always on Guard: Understanding Your Facility's Fire Protection SystemsNorth Mountain Sponsor: Fire and Life Safety & Intelligrated Communications, Inc

- Mat Amerman, President, Intelligrated Communications, Inc.
- Stan Szyptek, Life Safety/Disaster Ready Consultant, AHCA

Maintaining life safety compliance in a long term care facility is one of the most critical elements of operations. Understanding the complexities of fire protection systems is of paramount importance. This session will provide a close look at the inspection, testing and maintenance regimens required for these life saving systems in regulated health care facilities to help ensure a safe environment of care.

Frontline Leadership: CareForce Academy DialogueCamelback A..... Sponsor: Arizona Complete Health

- Jeffreys B. Barrett, MHA, NHA, QCP, Director of Workforce and Leadership Development, AHCA

During this session learn the importance of leadership and peer leadership within frontline CareForce. Discuss strategies to build a strong CareForce leadership team and thoughts on important techniques to achieve your highest potential as CareForce leaders. The core of this session will be driven by the AHCA CareForce Leadership Academy.



TUESDAY, JULY 16, 2024

12:30 – 2:00 pm

LUNCH IN THE EXPO & CLOSE OF EXPO

Phoenix Ball Rm Sponsor: Fire & Life Safety

2:00 – 3:15 pm

BREAKOUT SESSION #4 (1.25 CEUs)

Unlocking Opportunities: VA Reimbursement and Workforce Development in LTCNorth Mountain Sponsored: Life Care Centers of America

- Dana Ritchie, Member Services and Government Relations, American Health Care Association
- Jeffreys B. Barrett, MHA, NHA, QCP, Director of Workforce and Leadership Development, AHCA

Explore the intersection of VA reimbursement and workforce development in long term care settings. Attendees will learn how strategic utilization of VA funding can not only optimize financial resources but also support workforce recruitment, retention, and professional development initiatives, ultimately fostering a thriving care environment.

Safeguarding Residents' Rights: A Legal Perspective for Long Term Care ProvidersCamelback A..... Sponsor: Emblem Healthcare

- John Checkett, Attorney, Checkett Law Firm

This session will delve into the legal frameworks governing long term care facilities and attendees will gain valuable insights to navigate the complexities of recent proposed legislation and regulations on resident care and staffing. This session will cover liability, patient rights, compliance and best practices in the current legal climate.

Best Practices in Clinical PartnershipsParadise Valley..... Sponsor: Bandera Healthcare

- Chad Eaton, Executive Director; Jaden Rosser, Director of Nursing; Dr. Chintan Mehta, Medical Director - Coronado Healthcare Center

This session examines the dynamics of clinical partnerships, the strategies and approaches that yield successful collaborations between operations and clinical teams and reviews best practices. Providers will share insights on fostering productive relationships, navigating regulatory landscapes, leveraging technology, and ensuring ethical considerations are upheld. Join us as we explore the key components of effective clinical partnerships and uncover best practices that drive innovation and advance quality care.

ALTCS Unveiled: Debunking Myths and Maximizing EligibilityDeer Valley..... Sponsor: Helpany Inc.

- Eric K. MacDonald, Attorney & Shareholder, JacksonWhite

This session is an opportunity to better understand the challenging landscape of ALTCS by debunking myths that may keep residents from applying for ALTCS and identifying trouble areas that may keep them from qualifying. Learn to differentiate between the ALTCS issues that generate red-flags and create obstacles and the ALTCS fallacies that generate frustration and create fear.

The Meat and Potatoes of Dining DataCamelback B Sponsor: Shamrock Foods

- Kimberly Fremont, MEd, RD, LD, Vice President, Health Technologies, Nutrition Alliance, a Dining RD Company

Business intelligence by the spoonful! As one of the largest cost centers in the community, dining and foodservice data analysis gives the opportunity to understand resident preferences, budget control, and nutrition care. In this session, attendees will evaluate dining dimensions and formulate insights to dining, resident care, and beyond.

3:30 – 4:30 pm

GENERAL SESSION (1 CEU)

Valley of the Sun Sponsor: Pharmcare USA

Rhythms of Success: Unleashing Your Inner Rockstar

- Kenny Aronoff

Join renowned drummer Kenny Aronoff for an electrifying keynote session that explores the heartbeat of success. Drawing from his illustrious career playing with music legends like John Mellencamp, Bob Dylan, and countless others, Aronoff shares powerful insights and anecdotes on what it takes to thrive in a competitive industry. Get ready to be inspired, motivated, and ready to unleash your inner rockstar!



WEDNESDAY, JULY 17, 2024

7:00 – 9:00 am

BREAKFAST GIFT CARD

.....**Registration Desk ... Sponsor: Healthcare Systems & Services Theoria Medical**

8:00 – 9:00 am

MEMBERSHIP MEETING & BOARD ELECTIONS (1 CEU)

.....**Valley of the Sun**

During this session receive an association and legislative update from AHCA, CEO, David A. Voepel and a look into the year. Hear from the AHCA President, Brett Robertson. There will also be discussion about clinical and regulatory challenges faced by facility leaders and solutions will be considered. Leadership decisions will be made through the election process of new members of the AHCA Board of Directors. This meeting will comprise important news, regulatory reimbursement updates and the vision for the future.

9:00 – 10:00 am

GENERAL SESSION (1 CEU)

.....**Valley of the Sun Sponsor: Immanuel Campus of Care**

AI's Biggest Questions, Myths and Mysteries

- *Beth Ziesenis, Author. Speaker. Nerd. Your Nerdy Best Friend*

Join Beth Z for an engaging exploration into the world of artificial intelligence (AI). In this keynote session, Beth delves into the fundamental questions surrounding AI, including its definition, workings, and societal impact.

10:00 – 10:10 am

EVENT WRAP-UP & FOUNDATION 50/50 DRAWING

10:15 – 11:15 am

GENERAL SESSION (1 CEU)

.....**Valley of the Sun Sponsor: WJ Wealth Management**

Abuse & Neglect Sexual Consent & Updated Guidance

- *Shelly Maffia, RN, MSN, MBA, LNHA, Director of Regulatory Services, Proactive Medical Review*
- *Sean Fahey, Attorney, Hall, Render, Killian, Health & Lyman, P.C.*

This session will review regulatory requirements for abuse and neglect prevention and reporting for long term care, with an emphasis on determining capacity to consent to sexual activity. The presenters will also review recent issues in abuse and neglect DAB decisions and best practices for responding to abuse and neglect allegations.

11:15 am – 12:15 pm

GENERAL SESSION (1 CEU)

.....**Valley of the Sun Sponsor: Arizona Complete Health**

Mastering Your Memory

- *Tyler Enslin, Speaker, Tyler Enslin International*

The human brain possesses an incredible amount of power to store and recall information. Unfortunately, most people are never taught how to fully access this ability. In this fun and highly engaging training, attendees will learn unique and exciting methods to increase their memory skills to extraordinary levels. Most importantly, this program teaches participants how to use these concepts in daily life. Instantly recalling people's names, giving presentations without notes, increased focus, and improved mental organization are just a few of the practical benefits of this intriguing program. Tyler delivers this session in energetic fashion with no notes or PowerPoint to encourage maximum audience participation in order to impart as much value as possible to all who attend.

Total CEU Possible: 18.75 CEUs



SPONSORS

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Peace of Mind Consultants
Pharmcare USA
PharMerica
Phlebotomists on Wheels Arizona
Phoenix Vascular Access
Pic Rite Management and Consulting
Plaza Healthcare
PointClickCare
Powerback Rehabilitation
Quality Transport Services of Arizona
Red Mountain Funeral Home
Red Rock Pharmacy
Red Tape Advisors
RestorationHQ
Restorix Health/AMT
Reunion Rehabilitation Hospital
River Valley Home Health and Hospice
Safety Drugs

Saliba's Extended Care Pharmacy
SCAN Desert Health
Sentience Psychological Services
Shamrock Foods
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**2024 Convention & Expo
Registration**

PRE-CONVENTION INTENSIVE (Monday AM)	AHCA Member	Non-Member
Caring for a New Generation in LTC	\$75/person	\$95/person
Behind the Numbers	\$75/person	\$95/person
ADDITIONAL EVENTS (Tuesday AM)	AHCA Member	Non-Member
Breakfast Award Ceremony	\$35/person \$200 table of 6 \$250 table of 8	
FULL CONVENTION (Monday, Tuesday, Wednesday)	AHCA Member	Non-Member
Registrants 1 through 4	\$405/person	\$725/person
Registrants 5 through 9	\$295/person	\$555/person
Registrants 10 Plus	\$255/person	\$450/person
Tuesday Only (ONE DAY RATE)	\$195/person	\$305/person
If registering by June 10, subtract 10% off total		
<i>Quality and Beyond</i>		

Fees are based on staff from one facility in one location. Full convention registration fees include lunch on Monday and Tuesday. Central office staff associated with a multi-facility sponsor or other agency may similarly register under the fees noted above.

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**REGISTER BY SCANNING
THE QR CODE or online HERE**



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Arizona Health Care Association

3003 N. Central Ave, Suite 860
Phoenix, AZ 85012