

Conducting Internal Investigations



The Arizona Health Care Association is pleased to present the “Conducting Internal Investigations Workshop” in northern and southern Arizona. This presentation will include how to conduct abuse, falls, and general facility investigations in skilled nursing, post-acute, and assisted living centers. Discussion will focus on how to take immediate action to protect the resident during an investigation; how to determine what observations, interviews and documentation is needed; and reporting and documentation requirements. This interactive workshop will help centers be better prepared to conduct an investigation and determine actions to prevent future occurrences.

Presenters:

Sylvia Balistreri, RN, BSN, QPAC Consulting

Kay Huff, RN, Director of Quality & Regulatory Services, AHCA

Pick a Date:

September 13, 2018 – Tucson

9:30am -12:30pm

DoubleTree Tucson Williams Center

Catalina Room

5335 E. Broadway Blvd.

Tucson, AZ 85711

September 27, 2018 – Flagstaff

9:30am -12:30pm

NACET Accelerator Building

Accelerator Conference Room

2201 N. Gemini Dr.

Flagstaff, AZ 86001

Sponsored by:



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Tucson & Flagstaff workshops

Arizona Health Care Association
1440 E. Missouri Ave., Suite 102
Phoenix, AZ 85014



Conducting Internal Investigations
Tucson – September 13, 2018 or Flagstaff – September 27, 2018
2.75 CEUs available through the NCIA Board - Fee: \$65 Member - \$85 Non-member
Register online at www.azhca.org

Community: _____

Address: _____

City: _____ Zip: _____ State: _____

Pick One: _____ **Tucson** (September 13, 2018) or _____ **Flagstaff** (September 27, 2018)

Registrant's Name: _____ Title: _____

Email: _____ Cell: _____

Payment Type: Check _____ Visa _____ MC _____ AMX _____ Exp. Date: _____ Security Code: _____

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Checks should be made payable to the Arizona Health Care Association. No refunds given.

Return your registration with payment to:

Arizona Health Care Association, 1440 E. Missouri Avenue, Suite C-102, Phoenix, AZ 85014
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