General Information

The Arizona Health Care Association is proud to invite you to the 2015 AHCA Annual Conference and Trade Show, Quality: It’s a Marathon, Not a Sprint. Focusing on quality care, the conference will provide innovative, timely, and pertinent education to help you and your staff gain valuable skills and insight to succeed in the quality marathon! Enjoy national speakers, top professionals, networking opportunities, giveaways, and product and service experts available in the trade show. There is something for everyone this year with breakout session tracks, including assisted living, quality/clinical, executive leadership, life safety, and interdisciplinary tracks. Available on Wednesday is a special one day rate to encourage attendance of frontline staff.

Be sure not to miss this opportunity to network with your peers, meet new friends, and interact with more than 100 exhibitors in our exciting trade show. Let’s not forget the fun of the 16th Annual Silent Auction with dozens of interesting and useful items for you to bid on, all to benefit the Arizona Health Care Foundation. We look forward to seeing you there!

Take Advantage of the Pre-Conference Intensives… On Tuesday, August 18th from 9:00 to 11:45 am, there will be four pre-conference intensives; QAPI – Getting Proactive with Your Program, The Dollars and Sense of Reducing Fall Risk in Assisted Living Communities, Lessons in Leadership and Thriving Together as a Team. There is a separate registration fee required to attend the pre-conferences and up to 2.5 CEUs will be available. Seating is limited so sign up early.

Registration Fee Includes… More than 10 CEU hours of educational workshops and general sessions approved by the National Association of Long Term Care Administrator Board (NAB), conference materials, entry to the exhibit hall, receptions, silent auction, breakfast, breaks and lunch on Wednesday. New this year: the Annual Awards Luncheon will be an additional cost for all attendees. An additional 2.5 CEU’s are available by attending a pre-conference intensive. Attendance at the educational breakout sessions is limited to room capacity. Please note that AHCA has not increased conference registration fees in 7 years!

Resort Accommodations… Participants need to make their reservations directly with the Talking Stick Resort by calling 1-866-877-9897. A special rate of $109.00 per night, single or double, plus taxes and applicable fees, has been extended to AHCA. Hotel rates are guaranteed only through Saturday, July 18, 2015 so be sure to make your reservations early.

Please note the Cancellation/Refund/No-Show Policy… If it is necessary to cancel your conference registration, you must send a written request by fax (602-265-4401) or email (ldoescher@azhca.org) by July 31, 2015. Phone cancellations will not be accepted. Cancellations on or before Friday, July 31, 2015 will entitle you to a full refund minus a $100.00 administrative fee. No refunds will be given for cancellations received after Friday, July 31, 2015. Survey Policy: if you are called out for DHS survey any time before you attend conference, you will receive a full refund. Please notify AHCA as soon as possible.

No-Shows: Refunds will not be issued to participants who do not attend the conference, do not send a substitute, or do not cancel their registration by Friday, July 31, 2015.

CONFERENCE TRACKS:

- Assisted living: for managers, executive directors & leaders
- Quality/clinical: for nurses, nurse leaders & CNAs
- Executive leadership: owners, administrators, corporate & regional staff
- Life safety: environmental managers & safety committee members
- Interdisciplinary: for all, including leaders, social workers & frontline staff
Featured Speakers

**Kathleen Collins Pagels**, Executive Director, Arizona Health Care Association

*Tuesday, August 18, 2015, 1:00-2:15 pm*

Kathleen was named Executive Director of AHCA in 2002. Previously, she was Director of Public Policy for the Arizona Chapter of the Alzheimer’s Association, and has spent much of the past 35 years in a professional capacity serving the aging network.

**Blake Gillman, NHA, President, AHCA Board of Directors**

Blake currently serves as the Executive Director AZ for the Symphony Post-Acute Network. He has worked as an administrator and CEO since 1991. Blake has been a national consultant, a member of a US Congressional Health Care Panel, and is the President of the Arizona Health Care Association Board of Directors.

**Mike Haener, Lobbyist, Willetta Partners**

Mike is a founding partner in the lobbying firm Willetta Partners. He has more than 20 years of experience in the public and private sectors. Mike worked as Deputy Chief of Staff for former Arizona Governor Janet Napolitano and as Director of Legislative Affairs for the Arizona Office of the Attorney General.

**Andy Edeburn, MA, Vice President, The Camden Group**

*Tuesday, August 18, 2015, 2:15-4:00 pm*

Andy has more than 20 years of health care consulting experience, specializing in acute, primary, post-acute, and senior care services. He is a nationally recognized expert on post-acute care. His areas of expertise include strategic planning, acute/post-acute integration, provider network development, and managed care.

**Bengt Washburn, Speaker & Comedian**

*Tuesday, August 18, 2015, 4:00-4:45 pm*

Since winning the prestigious San Francisco International Comedy Competition in 2001, Bengt has gone on to perform in 48 states and four continents. He has been seen on *The Late Late Show* with Craig Ferguson, *Live at Gotham* on Comedy Central and most recently *Conan* on TBS. He’s been quoted in the *Washington Post* and heard on NPR, PRI and *Bob and Tom.*

**Dan Thurmon, CSP, CPAE, President, Motivation Works, Inc.**

*Wednesday, August 19, 2015, 8:30-9:30 am*

Dan is a world-renowned Hall of Fame speaker, author, entrepreneur, workplace performance expert, fitness advocate, acrobat, unicyclist, drummer, and is (in his late forties) learning flying trapeze! He believes that we will never achieve “perfect balance” and should, instead, learn to embrace uncertainty and initiate positive changes that lead to growth.

**Amy Van Dyken-Rouen, Six-Time Olympic Gold Medalist**

*Wednesday, August 19, 2015, 3:45-5:00 pm*

Amy is a six-time Olympic gold medalist, winning four medals in 1996 and two more in 2000. She was inducted into the International Swimming Hall of Fame in 2007 and Olympic Hall of Fame 2008. In June of 2014, Amy was injured in an ATV accident in Arizona and severed her spinal cord, leaving her paralyzed from the waist down. Her optimism and positive attitude has been an inspiration to many who face similar challenges.

**Leonard Kirschner, MD, MPH, Former AHCCCS Director, Past President, AARP Arizona**

*Thursday, August 20, 2015, 9:45-10:45 am*

Dr. Kirschner is Past President of AARP Arizona and retired as a Principal with William M. Mercer Inc., a global consulting firm. From 1987 to 1993, Dr. Kirschner was Director of AHCCCS. He also served on active duty in the United States Air Force for 22 years commanding five Air Force hospitals before retiring. During the past 40 years, he has been an invited speaker at many conferences across the country.

**Christine Cashen, MAEd, Speaker, Author, A Dynamic Speaker, Inc.**

*Thursday, August 20, 2015, 10:45-11:45 am*

Christine is a hilarious keynote speaker and author of *THE GOOD STUFF,* named Motivational Book of the Year by the Indie Book Awards. She has dazzled audiences for over 18 years with class, humor and wit, providing real-life strategies on sparking ideas, handling conflict, reducing stress and energizing employees. Christine was recently inducted into the Speaker Hall of Fame.
Schedule at a Glance

**On Your Mark**
**Tuesday, August 18th**

8:30-9:00 am  
Pre-conference Registration

9:00-11:45 am  
Pre-conference Intensives  
Separate fee  
- QAPI – Getting Proactive with Your Program  
- The Dollars and Sense of Reducing Fall Risk in Assisted Living Communities  
- Thriving Together as a Team  
- Lessons in Leadership

11:00-12:15 pm  
Participant Registration  
Enjoy lunch on your own

1:00-4:30 pm  
Exhibitor Registration & Set Up

1:00-2:15 pm  
Victory in the Long Term Care Marathon

2:15-4:00 pm  
Ready, Set, Change: Post-Acute’s Role in the Shifting Landscape

4:00-4:45 pm  
Laughter & Failure: The Keys to Success

4:45-6:00 pm  
The Starting Line: Networking Reception & Opening of the Silent Auction

**Get Set**
**Wednesday, August 19th**

7:30-8:30 am  
Participant Registration & Buffet Breakfast

8:30-9:30 am  
Off Balance On Purpose

9:30-10:30 am  
Trade Show

10:30-12:00 pm  
Breakout Sessions

12:00-2:00 pm  
Trade Show & Silent Auction Wrap Up Lunch

2:00-3:30 pm  
Breakout Sessions

3:45-5:00 pm  
An Olympic Sized Battle

5:00 pm  
Enjoy dinner on your own

**Go!**
**Thursday, August 20th**

7:00-8:30 am  
Buffet Breakfast

8:30-9:30 am  
Membership Meeting

9:45 – 10:45 am  
3800 Years of Health Care Reform from Hammurabi to Obama

10:45 – 11:45 am  
Stop Global Whining!

12:00 Noon  
AHCA Annual Awards Luncheon  
Separate fee
9:00-11:45 am
Pre-Conference Intensives:

QAPI - Getting Proactive with Your Program
Ed McMahon, PhD, Vice President of Quality, Sunrise Senior Living
Virginia Leacock, CNHA, LNHA, Executive Director, Villa Maria Care Center
QAPI is a data-driven, proactive approach to improving the quality of life, care, and services in nursing homes through the involvement of members at all levels of the organization and through the proactive identification of quality concerns. Attend this intensive session and learn how implementing QAPI principles can take you from reacting to one crisis after another to providing you with a platform of control in advance to help avoid crisis management.

The Dollars and Sense of Reducing Fall Risk in Assisted Living Communities
Ray Miller, MSOSH, Director of Risk and Safety Solutions, Direct Supply
This session will provide resources and tools to enhance assisted living communities’ efforts in delivering safer care and services for residents at risk of falling. Explore assessment tools, environmental and design strategies, and interventions to decrease incidents. Review fundamentals of both incidents and claims, including the four elements and potential costs of claims. Evidence-based and validated “best thinking” on effective approaches to reducing fall risk in older adults, will be discussed.

Thriving Together as a Team
Lori Porter, Co-Founder & CEO, NAHCA
Jeanine L’Ecuyer, President, L’Ecuyer Communications LLC
An essential part of a productive work environment, teamwork will be the focus of this presentation geared to engage caregivers and frontline staff. Lori and Jeanine will provide strategies for peers to work more cohesively together and create a positive atmosphere. This intensive will be both educational and entertaining as Lori and Jeanine use their humor and experiences to stress the importance of professionalism and a team mindset.

Lessons in Leadership
Jeff Call, Owner, Focus & Execute, LLC
Leadership has been described as “motivating and organizing a group of people to achieve a common goal”. Successful leadership is an essential ingredient in both skilled nursing and assisted living. In this compelling intensive, explore leadership lessons from great teachers, examine leadership profiles, and learn more about the power of leadership in your work and in your life. If you are “in charge”, it is time to “re-charge”!

2:15-4:00 pm
Ready, Set, Change: Post-Acute’s Role in the Shifting Landscape
Andy Edeburn, MA, Vice President, The Camden Group
While many post-acute providers have ventured into the waters of value-based healthcare over the last few years, much of industry remains hopelessly tied to the dock, pining for the good old days. The pressures around change have become unavoidable: readmission penalties for SNFs are now a reality; CMS is accelerating its shift to value-based payment; managed care organizations are expanding their footprint. This session will explore health care imperatives and offer seven pillars for managing change.

(1.5 CEUs)

4:00-4:45 pm
Laughter & Failure: The Keys to Success
Bengt Washburn, Speaker & Comedian
End the day with this hilarious and inspirational journey on finding success in the competitive field of standup comedy. From coffee houses to Conan, overcoming obstacles and laughing through the challenges were all just part of the path. Apply this to your world, day in and day out.

(0.75 CEUs)
Wednesday, August 19

8:30-9:30 am
Off Balance on Purpose
Dan Thurmon, CSP, CPAE, President, Motivation Works, Inc.
Transitions of all kinds can be demanding and difficult, but these moments are also gigantic opportunities to redesign your approach to life and business. In signature fashion, Dan punctuates his message with dynamic demonstrations, incorporating acrobatics, breathtaking stunts, and audience interaction to create a one-of-a-kind experience you will never forget. (1 CEU)

9:30-10:30 am
Trade Show
Enjoy food, fun, and the AHCF 16th Annual Silent Auction. Take this opportunity to speak one-on-one with many partners in quality, including the AHCA business members, conference sponsors, and trade show exhibitors. Enjoy food, giveaways, the silent auction, and more than 100 exhibitors with innovative products and services to help you provide quality care.

10:30-12:00 pm Breakout Session (1.5 CEUs)

Increasing Your Pain Management IQ
Natalya Faynboym, MD, CPE, FAAPMR, Chief Medical Officer, Post-Acute Services, Banner Health Network
CMS has targeted pain management as a critical quality measure. This session will address strategies for pain management including assessment and non-pharmacological interventions. It will focus on how to work with both clinicians and patients to ensure quality outcomes and survey results through pain management.

Innovations in Memory Care
Helle Brand, PA, Banner Alzheimer’s Institute
Explore dementia and changes in function as dementia progresses. It will also be an opportunity to discuss interventions to optimize function in any residential setting.

Appearing Before the NCIA Board: What to Expect
Fred Randolph, NHA, President, NCIA Board
Ken Kidder, NHA, Vice President, NCIA Board
This session will provide you with an inside look at the process of being called before your licensure board—both for nursing home administrators and assisted living managers. Learn more about the hearing process, the composition of the board, and the proposed changes in rules.

Strategies for Emerging Leaders
Panel of Administrators & Managers from AzACHCA
Designed for new administrators who have been licensed for 3 years or less, leaders from the Arizona Chapter of the American College of Health Care Administrators (AzACHCA) will discuss resources available to ensure success. Further, attendees can provide feedback and suggestions about helpful tools for the early stages of administration.

Making it Rain: Maintaining Fire Sprinkler Systems
Jason Webb, Director of Inspection, Testing and Maintenance, National Fire Sprinkler Association
Required by all model building and fire codes, NFPA 25, Standard of Inspection Testing and Maintenance of Water-Based Fire Protection Systems contains numerous, detailed requirements that are the responsibility of the facility/community. Hear from this national expert on those requirements and limitations when it comes to inspection, testing and maintenance.

Caring with Compassion & Understanding: Working with Residents with PTSD
Annette Hill, MC, LPC, NCC, EMDR, Certified Therapist
Providing quality care for residents who suffer from Post-Traumatic Stress Disorder (PTSD), can be challenging. Gain insight and understanding into PTSD, common triggers, symptoms, and best practices in caring for residents with this diagnosis.
Wednesday, August 19

Survey Says!
Joel Bunis, MBA, Bureau Chief, Long Term Care Licensing, Arizona Department of Health Services
Diane Eckles, Bureau Chief, Residential Facilities Licensing, Division of Public Health - Licensing, Arizona Department of Health Services

Survey success is an integral part of your business. Join the DHS leadership from assisted living and skilled nursing in discussing current survey trends and important updates.

Health Care Reform… A Medicaid Perspective
George Jacobson, MHA, MPA, LNHA, Project Manager Payment Modernization, AHCCCS

This session will address new value based payment models evolving in Medicaid public policy, including arrangements such as risk sharing, bundling and shared savings. Gain insight on how to prepare for these new payment and service delivery strategies.

Trade Show & Silent Auction Wrap Up & Lunch 12:00 – 2:00 pm

2:00 – 3:30pm Breakout Sessions (1.5 CEUs)

Quality Care through Proper Vascular Access
Cary Catron, RN, BSN, VA-BC, Vascular Access Consultant & CEO, VIC the PICC

Intravenous (IV) therapies are an important aspect of quality care and outcomes for residents in long term care. In this session, gain a better understanding of appropriate uses of different IV therapies, care and maintenance of the IV, and the benefits of certain IVs for the resident and facility.

Director of Nursing Networking Meeting
Sylvia Balistreri, RN, BSN, Director of Quality & Regulatory Services, AHCA

Directors of Nursing in skilled nursing facilities are invited to participate and network in this annual meeting of clinical peers. Share ideas, discuss clinical best practices, and problem solve every day challenges with your counterparts from across the state.

Who’s Talking Now? Handling Negative Comments, from the Watercooler to the Web
Jeanine L’Ecuyer, President, L’Ecuyer Communications, LLC

Complaints can come from any direction, from families to employees, and increasingly from website ratings. This session will help you easily and expertly manage negative comments, damaging online posts, and internal rumors to keep your business running smoothly.

A High Level View of the Lending Landscape
Brian Warden, Vice President, Healthcare Banking, BOK Financial
Jason Almiro, Director of Healthcare Research, BOK Financial

This session will be an opportunity to learn more about current trends in financing in the long term care and health care arena. This session will focus on the Arizona market with an overview of the national lending and financing trends.

Life Safety 101- “Know the Code”
Life Safety Code Panel, including Kathryn McCanna, Stephen Schooley, & Rudy Karel
Stan Szpytek, Fire & Life Safety Consultant, AHCA

DHS Life Safety Surveyors will present an informative session focused on the current edition of The Life Safety Code (2000 edition) and discuss the common deficiencies they see in the field as well as strategies for compliance. Stan will provide additional clarification on the 2012 edition of the code.

Preventing Suicide Among Arizona’s Seniors
Kelli Donley, MPH, Project Manager, Division of Behavioral Health Services, Arizona Department of Health Services

The largest group of Arizonans who died by suicide in 2014 were 65 or older. These deaths can, and should be prevented. This session will discuss steps and techniques to prevent suicide among our senior population, including interventions and identification of vulnerable residents.

Ask a Legal Question
John Checkett, Esq., The Checkett Law Firm, PLLC
David Cohen, Esq., Jones, Skelton, & Hochuli, PLC
Jim Miles, Esq., Miles & Peters, PC

AHCA member attorneys offer their thoughts on legal issues of the day and answer your burning questions on issues affecting skilled nursing and assisted living. Hear expert guidance and gain new insight into long term care and the law.

3:45-5:00 pm
An Olympic Sized Battle
Amy Van Dyken-Rouen, Six-Time Olympic Gold Medalist

Highs and lows are part of life. No one knows this better than Amy who went from being a six-time Olympic gold medalist in swimming to being paralyzed in an accident last year. Always the positive, Amy discusses the importance of a good attitude and how you have to deal with what life gives you and not give up. (1.25 CEUs)
Thursday, August 20

8:30-9:30 am
Membership Meeting (0.5 CEUs)

9:45 – 10:45 am
3800 Years of Health Care Reform from Hammurabi to Obama
Leonard Kirschner, MD, MPH,
Former AHCCCS Director, Past President, AARP Arizona
Health care reform is not a new conversation. Join Dr. Kirschner as he explores the history of health care reform from ancient Babylon to the 2016 election.

10:45-11:45 am
Stop Global Whining!
Christine Cashen, MAEd, Speaker, Author, A Dynamic Speaker, Inc.
The fact is: we are all forced to do more with less – fewer staff, declining resources, and 40 hours of stuff to do in a 24-hour day.
Christine will share the secret to getting what you want with what you’ve got, and she’ll show you that you have what it takes right now to make a difference in your workplace and your life.

12:00 pm
AHCA Annual Awards Luncheon
*Additional cost for all attendees. This is not included in the registration fee.

The
QUALITY
INITIATIVE

2015-2018

Improve Organizational Success

- **Increase Staff Stability**
  Target: Decrease turnover rates among nursing staff (RN, LPN/LVN, CNA/LNA) by 15% or achieve/maintain at or less than 40% by March 2018

- **Increase Customer Satisfaction**
  Target: 25% of members will measure and report long-stay resident and family satisfaction and/or short-stay satisfaction using the Core-Q survey by March 2018

- **Reduce the Number of Unintended Health Care Outcomes by March 2018**

Improve Short-Term/Post-Acute Care

- **Safely Reduce Hospital Readmissions**
  Target: Safely reduce the number of hospital readmissions within 30 days during a skilled nursing center stay by an additional 15% or achieve and maintain a low rate of 10% by March 2018

- **Improve Discharge Back to the Community**
  Target: Improve discharge back to the community by 10% or achieve and maintain a high rate of at least 70% by March 2018

- **Adopt Functional Outcome Measures**
  Target: 25% of members will adopt the use of the mobility and self-care sections of the CARE tool and report functional outcome measures

Improve Long-Stay/Dementia Care

- **Safely Reduce the Off-Label Use of Antipsychotics**
  Target: Safely reduce the off-label use of antipsychotics in long-stay nursing center residents by 25% by Dec. 15 and by 30% by Dec. 2016

- **Safely Reduce Hospitalizations**
  Target: Safely reduce hospitalizations among long-stay residents by 15% or achieve/maintain a low rate of 10% or less by March 2018
AHCA acknowledges the following for their gracious sponsorship of the 2015 Annual Conference & Trade Show. (At time of publication)

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  - Haven of Show Low
  - Haven of Yuma
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  - Copper Health of Oro Valley
  - Copper Heights
  - Copper Village
  - Villa Maria Care Center
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  - Mission Palms of Mesa Health & Rehab Center
  - Sun City Health & Rehab Center
  - Maravilla Care Center
  - La Estancia Nursing and Rehab Center
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- Fire and Life Safety Inc. (FLS)
- Foothills Rehab Center, LLC
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- PharMerica
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Exhibitors
(at time of publication)

Accelerated Care Plus
Aegis Therapies
All At Home Health Care
American Medical Technologies (AMT)
Arizona Senior Care Pharmacy, Inc.

Ascribe Rx
Bandera Healthcare, Inc.
Basic American Medical Products
Brennan & Associates

Bridgeway Health Solutions
Brighton Rehabilitation
Burns Pest Elimination
Carstens
CliftonLarsonAllen
Comprehensive Mobile Care

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Consumer Direct

Covidien
Dakota Security Systems, Inc.
Diagnostics Laboratories and Radiology
Diamond Diagnostics
Direct Supply
Dynamic Medical Systems, LLC
ECD Systems
EZ Way, Inc.
First Quality Healthcare Group
Forbo Flooring
Genesis Rehabilitation Services
Grace Hospice
HealthMEDX
Hill-Rom
Home Instead Senior Care
Homewatch CareGivers
Hospice of the Valley
HPSI Purchasing Services
Infinity Rehab
Innovatix, LLC
Invacare Continuing Care
It’s Never 2 Late
IV Excellence
JacksonWhite Elder Law Attorneys
Korman Healthcare
Lancaster Pollard

Life Care Centers of America
Lovitt & Touché
McKesson Medical Surgical
Medical Transport Company

Medline Industries, Inc.

Mercury Care Plan
Mobile Dentistry of Arizona
Novo Nordisk
Nurse Rosie Products

Omnicare, Inc.

Optima, Healthcare Solutions

OPTUM
Pacific Mobile Diagnostics
Paragon Mortgage Corporation

PharMerica
Pinnacle Quality Insight
Rapid Ray/ Rapid Laboratory

Reliant Rehabilitation
REMEO
Safety Drugs
Sanofi, U.S., A Sanofi Company

SCA Tena Personal Care
Schryver Medical, LLC
Seasons Hospice & Palliative Care

Senior Rehab Solutions
Serenity Hospice & Palliative Care
SmartScrubs

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Specialized Medical Services

St James Long Term Care Pharmacy, LLC
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Trans-West Network Solutions

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VIC the PICC

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It is the policy of AHCA that Businesses or Venders who are not Exhibitors, Presenters, AHCA Board Members, AHCA Staff Consultants, Sponsors and/or licensed Nursing Home Administrators, Assisted Living Managers, or other staff of skilled nursing facilities or assisted living communities, may not attend the AHCA Conferences.
Arizona Health Care Association 2015 Annual Conference & Trade Show
August 18-20, 2015 – Talking Stick Resort, Scottsdale, Arizona

REGISTRATION FORM
Please Complete Registration Form & Mail or Fax To: Arizona Health Care Assoc.
1440 E. Missouri Ave., Suite C-102 • Phoenix, AZ 85014 • (602) 265-5331 Fax: (602) 265-4401
Please note: There is an additional cost for Thursday’s Awards Luncheon for all attendees.

PLEASE LIST INFORMATION AS YOU WANT IT TO APPEAR IN THE ON-SITE MATERIALS:

Facility Name: _____________________________________________________ AHCA Member? Y / N
Address: _________________________________________________________________________________________
City________________________________________ State _____ Zip___________________________
Phone: (     )______________________ Email:___________________________________________________________

First Person Attending: ___________________________________ Title: ________________
Additional Person Attending: ___________________________ Title: ______________________
Additional Person Attending: ___________________________ Title: ______________________
Duplicate this form for additional people attending

CONFERENCE REGISTRATION FEES (Note: NO price increase in last 7 years)

<table>
<thead>
<tr>
<th>Registration Fee (per facility)</th>
<th>AHCA Member</th>
<th>Non-Member</th>
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<td>Pre-Conference Intensive (Tues AM)</td>
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<tr>
<td>Reducing Fall Risk in AL Communities</td>
<td>$50/person</td>
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<td>Pre-Conference Intensive (Tues AM)</td>
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<td>QAPI – Getting Proactive with Your Program</td>
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<td>Thriving Together as a Team</td>
<td>$50/person</td>
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<td>Lessons in Leadership</td>
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<td>Full Conference (Tues afternoon, Wednesday, Thursday)</td>
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<td>Awards Lunch (Separate fee for all attendees)</td>
<td>$40/person</td>
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<td>Wednesday Only (ONE DAY RATE)</td>
<td>$100/person</td>
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Total Due

Type of Payment:  ❑ Check Enclosed ❑ Cash ❑ Credit Card ❑ Please note: Payments must be received by Monday, August 3, 2015
For Credit Card Payments Only

Type of Credit Card:  ❑ Visa ❑ Master Card ❑ American Express
Credit Card # _____________________________ Expiration Date: / Sec. Code: ____________

Print Name as it appears on card: __________________________________________
Signature: ____________________________________________________________________

Cancellation/Refund Policy: If it is necessary to cancel your conference registration, you must send a written request to fax (602-265-4401) or email (ldoescher@azhca.org) by July 31, 2015. Phone cancellations will not be accepted. Cancellations received on or before July 31, 2015 will entitle you to a full refund minus a $100.00 administration fee. **No refunds will be issued after July 31, 2015 unless you are called into a DHS survey.** By registering for and/or attending the event, I acknowledge and agree that photographs, video, and other recordings of the event may be taken by AHCA or parties acting on behalf of AHCA, and that these photographs, video, and other recordings may be used by AHCA in any media now known or later invented for any purpose related to AHCA’s mission, including educational, promotional, and awareness-related uses.
Quality

It’s a marathon...
not a sprint

2015 AHCA ANNUAL CONFERENCE & TRADE SHOW

August 18-20, 2015
Talking Stick Resort, Scottsdale

Talking Stick Resort, offers the luxuries of a resort while providing guests with exceptional service and a wide-array of options for unmatched entertainment. While relaxing in one of the 497 deluxe rooms, guests will enjoy upscale amenities, such as a rejuvenating open-air spa; eight world-class restaurants; 10 entertainment lounges including 750-seat Showroom; a lively 240,000 square foot gaming floor; rejuvenating pool, spa and more than 100,000 square feet of indoor/outdoor conference space.

Participants need to make their own reservations directly with the Talking Stick Resort by calling 1-866-877-9897. A special rate of $109.00 per night, single or double, plus taxes and applicable fees has been extended to AHCA. Hotel rates are guaranteed only through Saturday, July 18, 2015 so be sure to make your reservation early.